

Near Warranty Information: (Bogen Communications)

Skywalker will assist with Near warranty claims within 30 days of purchase by our customer. Beyond 30 days the defect and subsequent RMA process must be handled directly with the vendor. See warranty and contact info below.

Warranty Policy

The duration of the warranty policy varies by product. Consult the user manual of your product or visit <https://www.bogen.com/support/terms/#warranty>.

Contact Information:

Bogen Communications, Inc.
4570 Shelby Air Drive, Suite 11
Memphis, TN 38118 U.S.A.
Support Phone Number: 800-999-2809 Option 1
Email: support@bogen.com

Process for obtaining RMA

You must obtain a Return Authorization (RA) Number for any merchandise being returned to Bogen, whether for return/exchange or repair, in or out of warranty. Before returning products, please contact Bogen technical support department. Doing so may eliminate the need to send a unit back, saving you time and effort.